

User Guide of Online Platform for “Verification of E-contact Means”

Step 1 (3 Steps in total)

Please select your application type

- Driving Licence/ International Driving Permit (e.g. Renewal of Driving Licence, Application for International Driving Permit, etc.)
- Vehicle (e.g. Renewal of Vehicle Licence, Vehicle Registration /Transfer of Vehicle Ownership, Apply for permit etc.)



Tips: This step aims to help you select the identity document type. If you intend to submit both “Driving Licence/ International Driving Permit” and “Vehicle” applications, you can select either “Driving/ International Driving Permit” or “Vehicle” and do not need to verify your e-contact means (“ECM”) repeatedly for both applications. For instance, once you have selected the “Vehicle” type to verify your ECM, the same verification record can also be used to submit the “Driving Licence/ International Driving Permit” application.

Please select your identity document type

Please select the identity document type according to the identity document you used to register at the Transport Department (“TD”). If you are not sure about it, please check your **“Hong Kong Driving Licence”** or **“Vehicle Registration Document” (“VRD”)**. The details are as follows:

Hong Kong Driving Licence

If you are holding a Hong Kong driving licence, please refer to the last alphabet/ digit of your driving licence number, which is printed at the upper right corner of the licence, to identify your identity document type:

Last alphabet/ digit of the driving licence number	Identity Document Type
Digit (0 to 9) or A	Hong Kong Identity Card
C	Exit-Entry Permit for Travelling to and from Hong Kong and Macao
P	Passport
Y	Others

Step 2 (3 Steps in total)





Please input your identity document number

Please make reference to the below examples to input your identity document number on the online platform to verify your ECM.



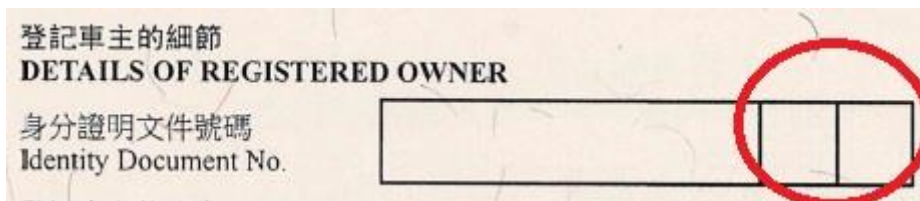
Tips: Input alphabets and digits only, do not input space or symbol

Identity Document Type	Illustrations
<p>(i) Hong Kong Identity Card</p> <p> Tips: As shown in the illustration on the right, please input G5465035 and do not input space or symbol</p>	
<p>(ii) Exit-Entry Permit for Travelling to and from Hong Kong and Macao</p> <p> Tips: As shown in the illustration on the right, please input C12344321 and do not input the last alphabet "C"</p>	

Identity Document Type	Illustrations
<p>(iii) Passport</p> <p> Tips: As shown in the illustration on the right, please input AP6966666 and do not input the last alphabet “P”</p>	
<p>(iv) Others (including holders of Macao Identity Card and Consular Corps Identity Card)</p> <p> Tips: As shown in the illustration on the right, please input 989899 and do not input the last alphabet “Y”</p>	

Vehicle Registration Document

If you are the registered vehicle owner, please refer to the left lower corner of your Vehicle Registration Document, identify your identity document type through the last alphabet or digit of the identity document number (please see the circled area in the illustration below).



Last alphabet or digit of the identity document number on the Vehicle Registration Document	Identity Document Type
Digit (0 to 9) or A	Hong Kong Identity Card
F	Incorporated Company
C	Exit-entry Permit for Travelling to and from Hong Kong and Macao
P	Passport
T or Y	Others


Then, please make reference to the below example, input your identity document number on the online platform, and then verify your ECM.

 **Tips: Input alphabet and digit only, do not input space or symbol**

Identity Document Type	Illustrations
<p>(i) Hong Kong Identity card</p> <p> Tips : As shown in the illustration on the right, please input G5465035.</p>	
<p>(ii) Incorporated Company (Incorporated Company Registered in Hong Kong)</p> <p> Tips: As shown in the illustration on the right, please input 2588526, do not need to input the last alphabet "F"</p>	

Identity Document Type


(iii) Exit-entry Permit for Travelling to and from Hong Kong and Macao

 **Tips:** As shown in the illustration on the right, please input C12344321, do not need to input the last alphabet "C"


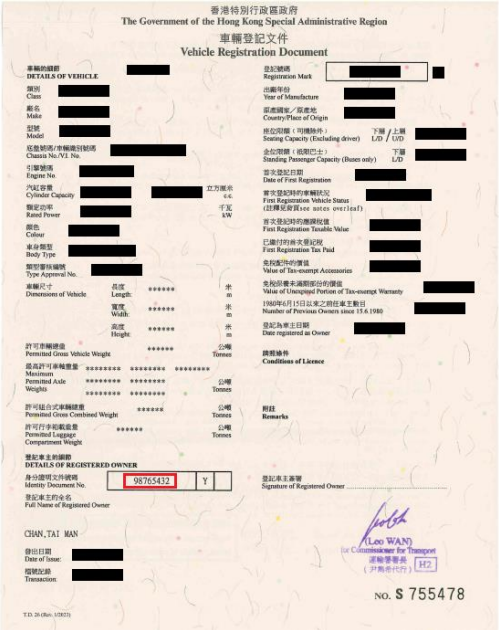
Illustrations

The illustration shows a 'Vehicle Registration Document' (車牌登記文件) from the Government of the Hong Kong Special Administrative Region. The document is filled out with various details. In the 'DETAILS OF REGISTERED OWNER' section, the 'Identity Document No.' field is highlighted with a red box and contains the value 'C12344321'. The last character 'C' is not present in the input field. The document also includes fields for vehicle details, registration mark, and owner information, along with a signature and date.

(iv) Passport


 **Tips:** As shown in the illustration on the right, please input 321167288, do not need to input the last alphabet "P"

The illustration shows a 'Vehicle Registration Document' (車牌登記文件) from the Government of the Hong Kong Special Administrative Region. In the 'DETAILS OF REGISTERED OWNER' section, the 'Identity Document No.' field is highlighted with a red box and contains the value '321167288'. The last character 'P' is not present in the input field. The document also includes fields for vehicle details, registration mark, and owner information, along with a signature and date.

Identity Document Type	Illustrations
<p data-bbox="172 237 842 506">(v) Others (including offshore company not registered in Hong Kong, NGOs, statutory bodies, holders of Macao Identity Card and Consular Corps Identity Card)</p> <p data-bbox="172 568 842 739">  Tips: As shown in the illustration on the right, please input 98765432, do not need to input the last alphabet “Y” </p>	 <p data-bbox="890 237 1391 864">The illustration shows a 'Vehicle Registration Document' from the Government of the Hong Kong Special Administrative Region. It contains various fields for vehicle details, owner information, and registration status. A red box highlights the 'Identity Document No.' field, which contains the number '98765432'. The document also includes a signature line for the registered owner and a stamp from the Commissioner for Transport.</p>

Step 3 (3 steps in total)

Please input your Hong Kong Mobile Phone or Email Address to receive One-Time Password to verify your ECM. You can press the Mail or Phone icon and interchange between the pages of the “Hong Kong Mobile Phone Number” and “Email Address”. After receiving the OTP, please input within 5 minutes and complete the verification process.

 **Tips: SMS messages related to the ECM Verification issued by TD will bear the ID “#TDeContact” with the prefix “#” for easy authentication. TD will not send SMS messages or emails with hyperlinks regarding ECM Verification matters to Applicants.**